



Tape Services

With over 30 years of data recovery heritage, Ontrack's tape services team provides clients peace of mind when accessing legacy data on tapes and virtual backup environments. Our proprietary tools allow us to read and recover data from any tape type, regardless of backup method and infrastructure.



Auditing

Manage your library of tapes for easy data access and identification when urgent restore requests arise. Assess current IT infrastructure support, data integrity, and data retention compliance.



Cataloguing

An efficient method to create a complete overview of your long-term archive. Receive a precise list of the data contents on each tape.



Migration

Convert your legacy media in a secure, efficient and cost-effective manner. Consolidate your archives onto one, unified cloud platform of choice.



Restoration

Assistance quickly retrieving granular data from your tape archives ensuring you are able to comply with legal and government requests.

IT Department Benefits

- Reduce expenses associated with managing and storing backup tapes
- Consolidate backup infrastructure, decreasing hardware, software and storage needs
- Improve responsiveness and reduced involvement of IT staff during eDiscovery, internal investigations and regulatory requests orders
- Access to damaged tapes (reformatted, overwritten, broken)

Legal Department Benefits

- Organisation of important data for compliance and regulatory needs, including GDPR
- Decreased eDiscovery, internal investigation and regulatory request costs through smaller, more manageable data volumes
- Faster response time if data retrieval requests orders arise

Why choose Ontrack?

Supporting all environments and tape formats

Ontrack develops proprietary software for tape restoration and data recovery, meaning that we can ensure your tape data is always accessible, even when the legacy environment is no longer available.

When time is of the essence

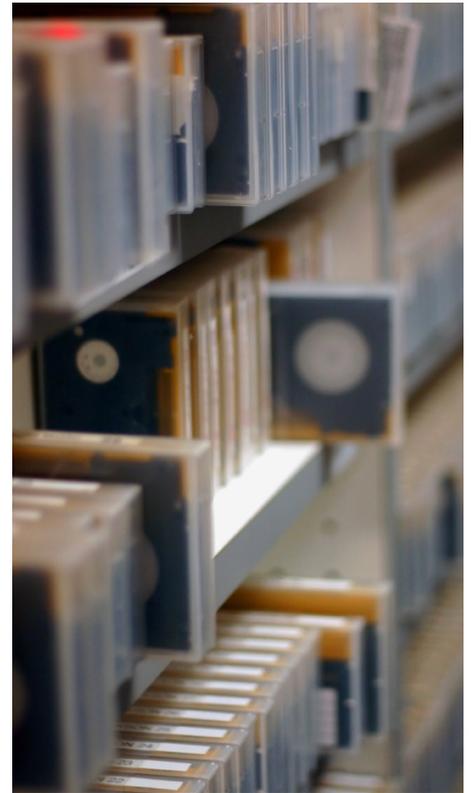
IT departments can be faced with cumbersome restorations when responding to time sensitive requests. Depend on Ontrack to quickly recover and produce information on tapes and virtual backup environments.

State-of-the-art security

Data in our possession is secured by the most advanced data security and disaster recovery technology available. Our data centers are ISO/IEC 27001 and SOC Type II certified and GDPR, HIPAA, and CPRA compliant.

Solving complex data challenges

As an integrated KLDDiscovery business, Ontrack has a network of professionals with expertise spanning the information governance and eDiscovery spectrum to support the litigation, investigation and compliance needs of our clients.



Tape services process overview

Join over a half million people and businesses who have trusted Ontrack to recover their data.



Consult

Complimentary consultation

With 24/7/365 phone support, our data recovery experts will assess your needs and discuss options.



Evaluate

Proof of concept

Sample tape restoration is provided to validate service expectations.



Recover

Tape processing

Client approves the project and tapes are processed according to client requirements.



Return

Project completion

Data is securely returned via FTP or on encrypted media.