



Custom Tape Solutions: Reduce Costs and Risk

Are these scenarios familiar?

- Plan to replace or upgrade your backup infrastructure but still need to access data on the legacy backup tapes for compliance or regulatory reasons?
- Have multiple backup infrastructures and tapes following a merger or acquisition?
- Need to access old tapes but don't want to incur the cost of retaining various backup environments?
- Can't determine what data resides on which tapes or due to time constraints don't have the resources to complete the task?
- Unable to read backup tapes because they've been physically damaged or the data is corrupt?

Whatever your problem, Ontrack can develop a specific solution for you.

Tape management solutions to meet your needs

Ontrack has experience developing custom tape solutions to address your unique situation. Previous experience includes:

- Restored 6,000 mailboxes from 40 LTO3 tapes, then identified, extracted and processed 2,500 mailboxes within very tight time frames.
- Recovered data from more than 5,000 tapes with suspected water and corrosion damage.
- Reduced legacy archive costs by approximately 85% while maintaining restoration capabilities for 3,600 9940B tapes.
- Restored data from physically damaged media.

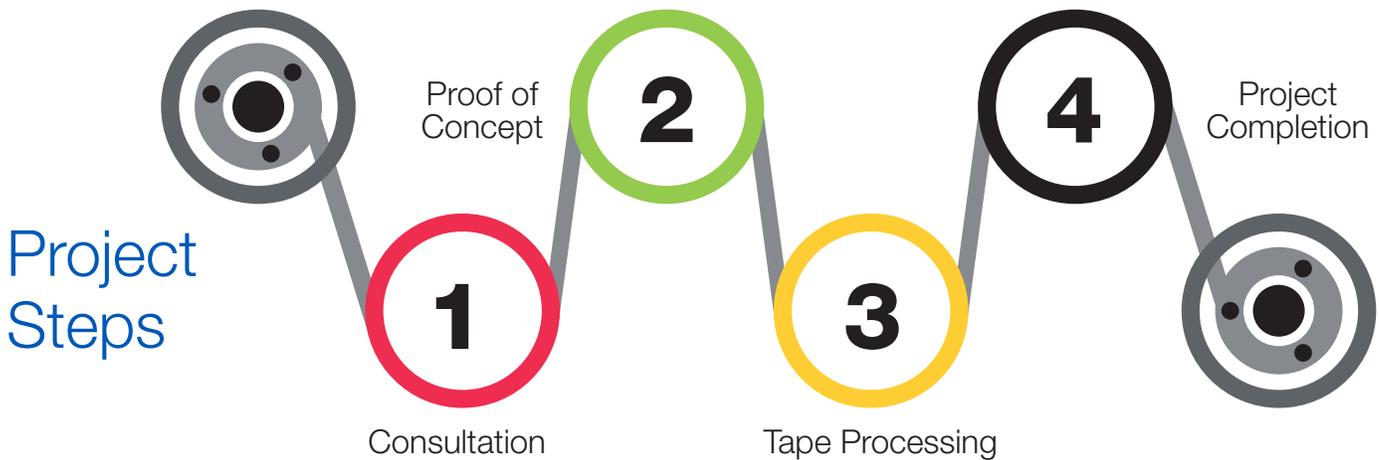
Ontrack provides a range of tape services to solve the problems associated with legacy backup tapes.

- Save costs on archiving and backup technology.
- Recover and produce information on tapes to respond to time-critical regulatory requirements.
- Minimize potential risk, for example, by ensuring that legacy data is accessible.

Capabilities

We provide data accessibility services for a variety of backup software and tape formats as well as simple and complex conversions, including:

- ARCserv®
- NetBackup™
- Backup Exec™
- Microsoft® Backup
- Retrospect®
- CommVault®
- Tapeware®
- cpio, Tar, Dump
- HP® Data Protector (Omniback)
- Tivoli® TSM
- UltraBac™
- Legato (EMC® Networker®)
- LTO Ultrium 1-5
- DLT/SDLT
- StorageTek® (9840, 9940)
- 4 mm/8 mm
- QIC/Mini QIC
- 9-track tape (reel to reel)
- IBM® Enterprise Tape Systems (3480, 3490, 3570, 3590)



Why should you use Ontrack?

- World-leading data management services and software
- Extensive technical experience and R&D capability to solve challenging tape problems
- Proprietary software tools that work independently of backup infrastructure / software
- Comprehensive electronic catalogue search tools
- Flexible pricing models
- Strict security policies with chain of custody if required
- International coverage for multi-site / jurisdiction cases

For a free initial consultation with an archive specialist who will help to define your project scope and identify the critical success factors, please contact us.

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