# Electronic Discovery in Europe

KLDiscovery™

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KLDiscovery provides technology-enabled services and software to help law firms, corporations, government agencies and consumers solve complex data challenges. Serving clients for over 30 years, we offer data collection and forensic investigation, early case assessment, electronic discovery and data processing, application software and data hosting for web-based document reviews, and managed document review services. Through our global Ontrack data recovery business, KLDiscovery also delivers world-class data recovery, email extraction and restoration, data destruction and tape management.

## Experience that matters.

KLDiscovery has strong industry roots and an exciting, innovative future. KLDiscovery was formed by the merger of two eDiscovery market leaders (Kroll Ontrack and LDiscovery), and our experience spans four decades. Our strength in building great technology and delivering the highest quality service is the foundation for bringing the world's best eDiscovery and data recovery solutions to our clients.

## Around the globe. Across the street.

KLDiscovery is a global leader with the ability to serve clients worldwide through strong international reach and local eDiscovery and data recovery expertise.

## Pioneers and innovators.

Combining our deep industry experience and technological heritage, KLDiscovery brings you proprietary and best-in-class tools and capabilities across the eDiscovery and data recovery spectrum.

## Consultative support and services.

KLDiscovery prides itself on exceeding the highest standards of client service 24 hours a day, 7 days a week, 365 days a year. We offer a full range of consultative project support and document review services to help you tackle the complex, the challenging and the simple.

## Technical innovation in a digital era.

The way companies generate and store electronic evidence is changing all the time. There are infinite sources of data which can be necessary for investigations (email, social media, chat logs, audio and video) and almost as many storage methods (mobile phones, laptops, servers and the Cloud). KLDiscovery prioritises product development to stay one step ahead of trends. Whatever the format or location of data, we have the tools and expertise to access the evidence you need.



# A Global Leader in eDiscovery Management Solutions

KLDiscovery's deep industry experience, technological heritage and consultative expertise drive creative products and solutions.

### Information Governance

- Data archiving and enterprise solutions to help organisations manage data and be better prepared for data events and challenges.

### Data Recovery & Destruction

- Market-leading proprietary software and services to recover and restore data and promote secure data deletion.

### Collection

- Industry-leading proprietary remote collection capabilities and global collections expertise to ensure forensic soundness of data collection.

### Processing

- We use a proprietary processing application that is fast, robust and propels your processing to new levels. We can process massive amounts of data in a fraction of the time required with other applications.

### Hosting

- Powerful combination of 3rd party and proprietary hosting platforms in 10 data centres around the globe.

### Analytics, Review & Production

- Innovative proprietary review technologies and choice of three review platforms with significant Relativity expertise: the first provider to license Relativity, a deep bench of Relativity certified professionals, back-to-back Relativity Innovation Award winner in 2015 and 2016, and creative workflow customisations.

### Document Review Services

- Fully managed global document review services and expertise around complex legal projects.

# Who We Serve

We are engaged by law firms and corporations to provide eDiscovery services on a national and multi-jurisdictional scale. Our experience spans sectors and practice areas; our legal and technical consultants can provide you with strategic advice and help design eDiscovery solutions that comply with discovery duties, support case preparation needs and meet budgetary requirements.

## Industries Served

- Accounting
- Aerospace
- Automotive
- Biotech
- Construction
- Energy
- Consumer goods
- Financial services
- Grocery
- Government
- Healthcare
- Insurance

- Legal
- Manufacturing
- Media
- Medical Devices
- Multinational Corporations
- Pharmaceutical
- Publishing
- Retail & wholesale
- Technology
- Telecommunications
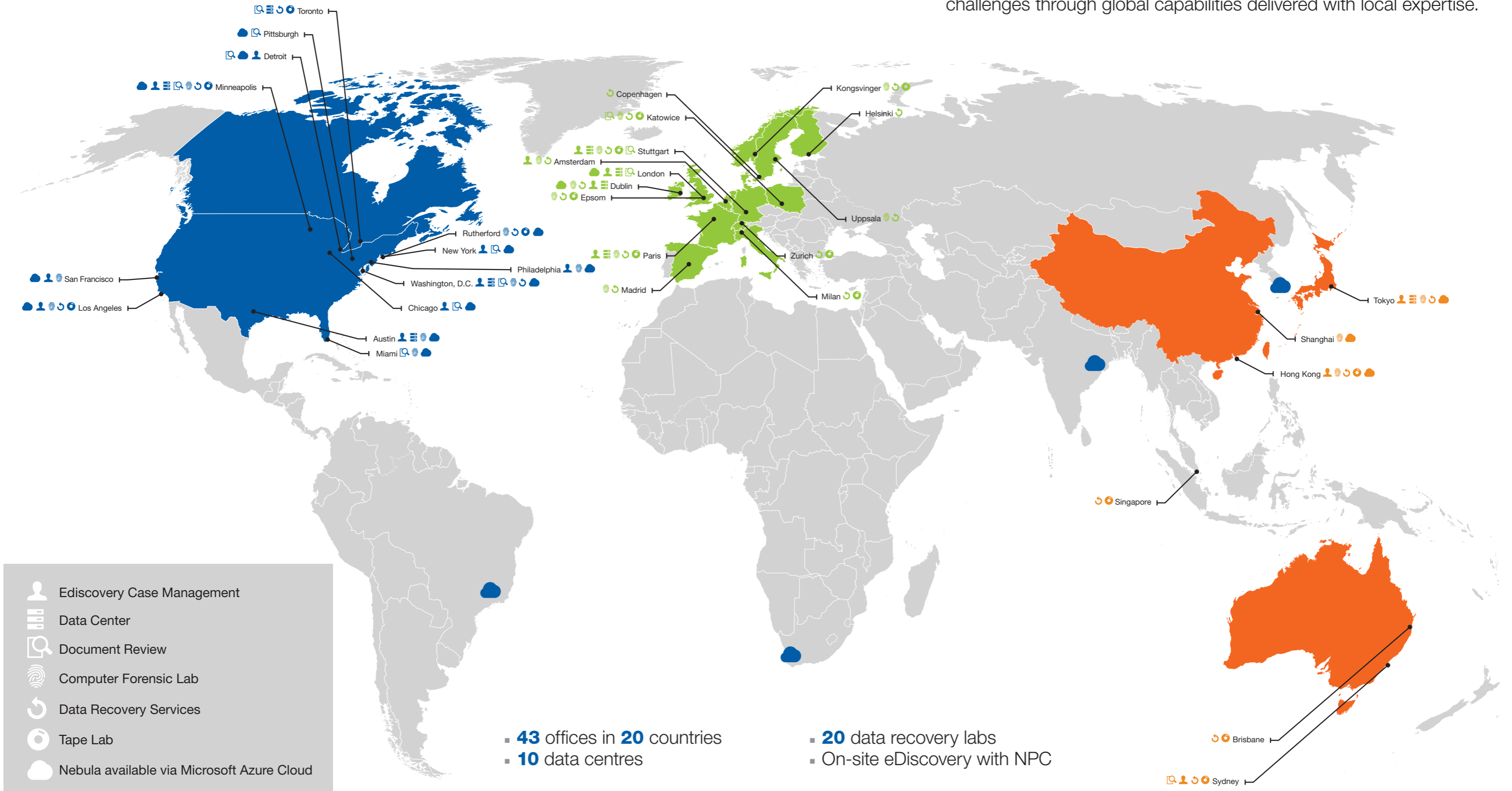- Transportation & Logistics

## Practice Areas Supported

- Litigation
- Antitrust & Competition
- Regulatory & Investigations

- Intellectual Property
- Labour & Employment
- Mergers & Acquisitions

We aim to take the sting out of conducting investigations and eDiscovery in legal matters by reducing the amount of time it takes to process and sift through voluminous sets of data and decide which documents are relevant.

# KLDiscovery

# Around the globe. Across the street.

KLDiscovery exceeds our clients' expectations by solving complex data challenges through global capabilities delivered with local expertise.

Toronto
Pittsburgh
Detroit
Minneapolis
Copenhagen
Katowice
Kongsvinger
Helsinki
Stuttgart
Amsterdam
London
Dublin
Epsom
Uppsala
Rutherford
New York
Philadelphia
Washington, D.C.
Chicago
Paris
Zurich
Madrid
Milan
San Francisco
Los Angeles
Austin
Miami
Tokyo
Shanghai
Hong Kong
Singapore
Brisbane
Sydney

## Legend

- Ediscovery Case Management
- Data Center
- Document Review
- Computer Forensic Lab
- Data Recovery Services
- Tape Lab
- Nebula available via Microsoft Azure Cloud

- **43** offices in **20** countries
- **10** data centres
- **20** data recovery labs
- On-site eDiscovery with NPC

# Ediscovery Solutions

- **Nebula™:** Our proprietary end-to-end eDiscovery solution facilitates smarter ways to cull, process, review and manage documents while providing comprehensive functionality.
- **Relativity:** As the first to license Relativity, we have broken many records and have the industry's highest number of Relativity Certified Experts and Masters.
- **EDR:** This proprietary tool integrates all stages of your review into one robust platform – from early data assessment and analysis to review and production.
- **Relativity Enhancements:** Accelerate your review with Predictive Coding, A/V Suite, Workflow, AutoRedaction, PrivLog Builder®, Native Spreadsheet Redaction and Natural Language Processing.
- **KLD Analytics:** A full range of technology-assisted review tools combined with a deep bench of expertise.
- **NPC:** Our experts bring the data centre to your office, allowing powerful processing, filtering and analysis without the need to transfer data outside the company or across borders.
- **Managed Services:** The KLDiscovery managed services team partners with your organisation to design an eDiscovery program that provides the skills and support you need.
- **Managed Document Review Services:** Combines the logistics of managing a review workflow with technology that saves time and money.

# Digital Forensic Services

- **Data Collection:** With teams around the globe and experience collecting data in approximately 150 countries, our local experts and global reach bring you the greatest support.
- **Remote Collection Manager (RCMgr®):** Perform forensically sound collections of hard drives, loose files and email servers – effortlessly and defensibly.
- **Computer Forensics:** Our computer forensics experts are equipped with state-of-the-art tools and knowledge to collect data in the most hard-to-reach places.
- **Data Recovery:** 500,000+ successful data recoveries performed in state-of-the-art clean rooms with proprietary technology.

# Enterprise Solutions

- **Information Governance:** Subject matter experts and technology to help you manage the unrelenting growth of organisational data.
- **Office 365:** As an inaugural Microsoft Office compliance and eDiscovery partner, KLDiscovery provides customers with expertise as they prepare for unexpected lawsuits and investigations.
- **Legal Hold:** With a flexible SaaS model, KLDiscovery helps you manage legal holds defensibly without over preserving.

# Specialty Areas

- **Information Governance:** We can help you maximise value, reduce risk, increase efficiencies, improve defensibility and manage costs while adhering to practical, industry-accepted legal and compliance requirements.
- **First Responder Training:** Prepares you to efficiently gather forensically sound images from an IT environment.
- **Readiness Reviews:** Assesses your preparedness to deal with incidents that require the gathering and preservation of digital evidence.
- **Cartel Investigations:** Are you concerned that regulators may investigate price agreements within your company? With KLDiscovery's solution and tools you can quickly plan ahead within a small time frame, and dig deeper into your organisational data to perform a risk assessment. Reviewing information from various jurisdictions simultaneously according to the regulator's requirements can help create the best possible outcome.
- **White Collar & Business Crime Investigations:** Whether your company has been affected by improper financial conduct or is a victim of fraud, we can help you to address these issues – even in the most complex matters.
- **Sanctions Breaches:** We are able to help you with a top-to-bottom compliance approach to guide your company through the regulatory challenges to be fully compliant.
- **Intellectual Property:** Our experienced computer forensic experts investigate IP theft using forensically sound methods. The results can be used for court proceedings and our professionals can also act as expert witnesses.

- **Litigation/Arbitration:** With the choice of 3 eDiscovery platforms and an on-site solution, you can handle the discovery/disclosure obligations in your dispute in the most flexible and cost-effective way, anywhere in the world.
- **Investigations (Internal & Regulatory):** Access to state-of-the-art searching and early case assessment technology will allow you to analyse your data rapidly, assess the extent of any potential liability and evaluate the need for remedial action.
- **Phase II Merger Control:** Uniquely equipped to manage document productions to the global competition authorities with massive processing capabilities and proven methodologies. We can quickly and efficiently discover relevant information and then review and produce those documents to the authority.
- **Dawn Raids:** KLDiscovery works with companies and law firms to design and implement tailored approaches to suit specific needs. In the event of a dawn raid, the in-house legal team will likely be the first port of call when inspectors arrive on the premises. In this high pressure situation, ensuring an effective and efficient response to regulators is key and having a set of practical steps and procedures to execute on is vital.
- **Data Subject Access Requests (DSAR):** KLDiscovery has developed tools and processes that allow you to respond to Data Subject Access Requests with accuracy, efficiency, and ease.

# Why KLDiscovery?

## Our people are the difference.

Clients are our highest priority and KLDiscovery's experienced team members are available 24/7/365 to support your projects. We employ over 1,000 people worldwide, including 120+ project managers, 30+ data analytics experts and 150+ programmers and developers.

## Global leader in eDiscovery management solutions.

With offices in 43 locations across 20 countries, we're available to support the litigation, regulatory compliance, internal investigation, data recovery and data management needs of our clients. We also offer cloud and on-site eDiscovery solutions around the world.

## Protecting your most sensitive ESI.

Data in our possession is secured by some of the most advanced data security and disaster recovery technology available. We maintain ISO/IEC-27001 certified data centres globally and all data facilities are GLB, HIPAA, EU-US & Swiss-US Privacy Shield compliant.

Data centre locations include:

- Slough, England
- Paris, France
- Frankfurt, Germany
- Dublin, Ireland
- Tokyo, Japan
- Toronto, Canada
- McLean, VA USA
- Ashburn, VA USA
- Austin, TX USA
- Eden Prairie, MN USA
- Brooklyn Park, MN USA

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